

Automated Payment Processing Safe – Convenient – Easy



We are excited to offer the safety, convenience and ease of Tuition Express $^{\circ}$ — a payment processing system that allows secure, on-time tuition and fee payments to be made from either your bank account or credit card.

ELECTRONIC FU	INDS TRANSFER AUTHORIZAT	TION FOR CREDIT CARD and	BANK ACCOUNT
the below-referenced crediindicated below (Section B notice (initial) Credit u). To properly affect the cancellat	initiate debit entries to my (our) ion of this agreement, I (we) are re our credit union to verify account a	quired to give 10 days written
COMPLETE ONE SECTION	ONLY		
SECTION A (Credit Card) *incurs a	a 2.7% fee		
Cardholder Name		Phone #	
Cardholder Address		City	State Zip
Account Number		Expiration Date	
Cardholder Signature			Date
SECTION B (Bank Account) *no ac	dded fee		
Your Name		Phone #	
Address		City	State Zip
Bank or Credit Union Name	Bank or Credit Union Address	City	State Zip
Routing Transit Number (see sample below)		Account Number (see sample below)	Checking Savings
Authorized Signature		<u> </u>	Date
For Official Use Only	John Sample Mary Sample 123 Nice Street Anytown, USA	BANK OF THE WEST [A service of
Date Received	Pay to the order of: Attach	Voided Check Here	
Employee Signature		osit slips not accepted Dollars	
			nrocare

#123456789#₁

Routing Number

1800338#

Account Number

0226

Check Number

SOFTWARE®



Convenient and Safe On-time Payments



Frequently Asked Questions by Parents

We are excited to offer automatic payments through Tuition Express. With this service it is no longer necessary for you to write a check for tuition and fees. Payments will be automatically deducted from a debit or credit card, or your bank account. All payments are secure and you can even choose to have a receipt emailed to you after each transaction. It's easy to sign up, just ask your child care provider.

When I pay my tuition automatically, how secure is my account information?

Very secure—more secure than when you write checks. The checks you write every day have your name, address, phone number, and sometimes your driver's license number on them. With this information, criminals have all they need to access your account, or worse, steal your identity. Automatic payments greatly reduce this potential by limiting the amount of information available and the number of people who have access to it. Tuition Express also incorporates additional security procedures, utilizing 256-bit encryption.

What if the child care provider makes a mistake and takes out too much money?

Report the error immediately—it was likely an honest mistake. The child care provider will adjust your account accordingly.

What if my child care center and I disagree about a payment?

If you feel that a payment should not have been made, please contact your child care provider at your earliest convenience. They can work with you to help resolve the matter by adjusting your account or look at refund options for you.

Does this form of payment give the child care center access to my account?

Nobody at the child care center has access to your account. When you sign up for Tuition Express, you only authorize your bank or credit card company to release the exact amount owed to your provider, when it is due and payable.

Where can I learn more?

For more information on the benefits of Tuition Express, please visit us at *tuitionexpress.com*

How will I know when a payment is taken out of my account?

Your child care expenses will be taken out of your account on a schedule that you and the child care center agree upon. Your child care center has the ability to print statements for your records, prior to the withdrawal of any money. Payments made electronically will post to this statement with the Tuition Express label. Statements issued through your bank or credit card provider will display the name of your child care center for debited transactions

When I sign up for Tuition Express, how will this help my child care provider?

Your child care provider has chosen to offer automatic payments for several reasons. First, it will give you the convenience of not having to write a check every time tuition and fees are due. Second, it allows regular scheduling of your payments. Third and most importantly, automatic payments reduce the amount of time your child care provider spends on administrative tasks, giving staff more time to spend with the children.

How do I get started?

Simply complete the "Payment Authorization" form and return it to your child care provider. They will do the rest!

Where do I go if I have questions about a transaction on Tuition Express?

Should you have a question about a Tuition Express transaction that your child care provider has processed, it is important that you contact them directly to discuss your issue. Tuition Express cannot work directly with parents on transaction matters due to security and privacy policies, however your center can contact Tuition Express on your behalf and we will assist them with transaction questions and concerns.



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After you've read the comments by other parents, we're sure you'll be happy to join the thousands who enjoy the safety, reliability and convenience of paying their tuition using Tuition Express!



I have been using Tuition Express for almost two years. Never once have I experienced a problem. Tuition Express is the best payment processing service available. Take my advice, put your checkbook down and sign up for Tuition Express today.

~ Sabrina Kanganis, Tampa, FL

Before I began using Tuition Express I was always late with my payment, which jeopardized my place at the center. Now my payments are on time and I get instant email notification when the payment is made. What a relief!

~ Rebecca Sanchez, Reseda, CA

We are on board with anything that makes our lives a little easier. Best of all, we receive our receipts via email so we can get our flex plan reimbursement quicker. Thanks Tuition Express; you rock!

~ Steve & Eileen Gravel, Portland, OR

If I don't have to take my checkbook out to write a check, I'm a happy mother. Tuition Express has made paying my child care provider simple and easy. I receive my receipt by email and enter the payment into my checkbook; done! Thanks Tuition Express.

~ Hadida Goldfarb, Brooklyn, NY

We pay most of our bills electronically, so it was easy for us to convert to Tuition Express. We wouldn't have it any other way.

~ Mr. & Mrs. Domino, Grand Junction, CO

I was a bit paranoid allowing the center to draft my checking account, but after I found out how safe and secure Tuition Express was, I signed right up! And, the Tuition Express website allows me to receive my payment receipts via email, so I know when and how much was drafted.

~ Jeff Limiter, Nashville, TN

I am so glad I don't have to write a check anymore. Tuition Express charges my credit card and, best of all, I receive frequent flyer miles for each payment. Thanks for making my life a little easier Tuition Express.

~ Sharnette Brown, Louisville, KY

We had a few problems with paying bills at our bank's online website, so we were concerned. We signed up for Tuition Express last January and have never had a problem. Could you please teach our bank how automatic payments "should" be done?

~ Jessie & Erika Varis, Atlanta, GA

Ask your child care provider about it today!